

## **Prescription Requests**

All prescription refills (in clinic, Vetsource, written) will require 48 hours notice.

By law, a veterinarian is the only one allowed to prescribe or approve prescription refills for a patient. The doctor must review the patient's medical record, ensure the annual exam is current (within the year as required by Oregon state law), lab work is current for the prescription in question, and that the medication dosage and instructions are correct. Therefore, we appreciate our clients giving us the notice we need to review each and every prescription.

Gabriel Park Veterinary Clinic will no longer work directly with Online pharmacies due to the repeated unprofessional behavior and manner in which they have treated our staff.

We will however provide a written prescription for our clients, with at least 48 hours notice, that the client may use at a pharmacy of their choice. Written prescriptions are for pick up only and will not be faxed or emailed.

We would like to remind our clients that products sold from online pharmacies are not purchased from authorized distributors or licensed vendors, therefore these products are not fully guaranteed. The claim of guarantee seen on commercials is for your money back on the purchased price only. When products are purchased from authorized distributors or licensed vendors, i.e., your veterinary clinic, they are fully guaranteed. Therefore, if the product is ineffective or causes harm and your pet needs to be treated, you will be reimbursed the vet bill and the purchase price, by the manufacturer.

Please visit [www.fda.gov/animalveterinary](http://www.fda.gov/animalveterinary) for more information.

**Gabriel Park Veterinary Clinic does offer our own online pharmacy, VetSource.**

We have partnered with Vetsource to offer you the convenience of online ordering and home delivery. VetSource will allow prescriptions to be directly linked to our patient records saving our doctors and staff valuable time each day.

Vetsource is the only industry-approved veterinary Home Delivery pharmacy source.

You never have to worry about counterfeit or expired products.

All of their products come directly from the manufacturer.

Vetsource's strict quality control standards account for an error rate of less than 1 in 20,000.

Vetsource offers discount and promo codes, including manufacturer discount codes, that will provide substantial savings. Let us know if we can help you enter these codes.

By using Vetsource, you are supporting a local business, your veterinarian.

Gabriel Park Veterinary Clinic, like many other practices, is a local business working diligently to provide exceptional care and support for you and your pet. We appreciate your patience and understanding when it comes to providing your pet with the medications, diets and preventatives they need.