

Prescription Refill Update:

Due to the unprecedented volume of online pharmacy requests from outside companies such as Chewey, 800PetMeds and numerous others, Gabriel Park will no longer be able to accommodate these requests.

The amount of time required by our doctors and staff to review and submit these requests is taking valuable time away from patient care and client calls.

Additionally, many of these online pharmacies have been calling multiple times a day, are rude to our staff, as well as sending multiple faxes a day for the same prescription.

We would ask that all future online requests be made through our online pharmacy VetSource, this includes prescription food requests.

We have provided this option to allow our clients the convenience and cost savings of at home delivery. VetSource will allow prescriptions to be directly linked to our patient records saving our doctors and staff valuable time each day.

We will continue to fill prescriptions directly at the clinic.

Gabriel Park Veterinary Requests: **48 hours' notice**

VetSource Prescription Requests: **72 hours' notice**

Written Prescription Requests will be considered on a case-by-case basis

for pick up only. **No food, flea/tick or heartworm/internal parasite**

prevention please. Unfortunately, written prescriptions are too time consuming with our current staffing shortage.

We value our support staff and feel above all they should be treated with respect and kindness. There is no excuse for rudeness and bullying and Gabriel Park will not do business with companies who treat our staff in such a manner.

Thank you for your kindness and understanding.